

SCAMS INVOLVING THE IMPERSONATION OF AN SSA EMPLOYEE

We sometimes receive reports where individuals have been contacted by someone pretending to be an SSA employee. The intent of this type of call may be to steal your identity and/or money from your bank accounts. The caller generally asks you for personal information such as your Social Security number, date of birth, your mother's maiden name, or your bank or financial account information.

The impersonator may state that "the SSA computers are down" or may refer to enrollment in the Medicare prescription drug program. The intent of this type of call may be to steal your identity and/or money from your bank accounts. You should not provide any of this information to these individuals.

It is possible that an SSA employee may contact you to follow-up on a previous application for SSA/Medicare Part D benefits or to follow-up on other business you initiated with SSA. If you are unsure as to the authenticity of someone who claims to be an SSA employee, please call SSA's toll-free number, 1-800-772-1213, to verify the reason for the contact and the person's identity prior to providing any information to the caller.

If you wish to report a call from someone you suspect is impersonating an SSA employee, please provide us with the following details:

- ✓ Caller's alleged name
- ✓ Caller's telephone number
- ✓ Time and date the call was made
- ✓ Information requested by the caller
- ✓ Other identifying information or details about the content of the call

How to submit a report:

U.S. Mail: Social Security Fraud Hotline

P.O. Box 17785

Baltimore, Maryland 21235

FAX: 410-597-0118

Telephone: 1-800-269-0271 from 10:00 a.m. to 4:00 p.m. Eastern Standard Time

TTY: 1-866-501-2101 for the deaf or hard of hearing.

Note: If you cannot reach a representative on the Fraud Hotline between 10:00 a.m. to 4:00 p.m. Eastern Standard Time, you can report Social Security program fraud directly to any Social Security office, including representatives at the SSA's toll-free number, 1-800-772-1213, from 7:00 a.m. to 7:00 p.m. SSA employees will take your information and send it directly to our office.